



The Town of Pinetop-Lakeside is well known for its majestic beauty, distinctive seasons, and a small-town atmosphere. At an elevation of 7200', residents and visitors alike can enjoy winter recreation that includes both cross-country and downhill skiing, sledding, snowmobiling and ice fishing. However, with the snow season comes the need to take necessary precautions.

Our average snowfall is 38.2 inches, with some winters more severe than others. To keep the streets clear and safe for our residents and visitors, we must be prepared for the worst possible conditions.

Many misconceptions exist concerning snow removal, and they vary depending on which side of the “windrow” you are on after the road is plowed! First, plowing without leaving a windrow or berm is impossible. If the operator were to back up at each driveway and remove the berm, many people would not get their road plowed in a timely manner. Berms placed in the middle of the street would need to be removed at tremendous expense, or be left there, which causes both mobility and safety concerns. To protect the surface of the road, and to make room for snow from future storms, the snowplow operator must pile the snow as far off the shoulder as possible. Individuals are responsible for removing the windrow/berm from mailboxes, residential driveways, and business entrances. **PLEASE DO NOT SHOVEL THE SNOW BACK INTO THE STREET!**



Understanding the snow removal philosophy adopted by the Town may be helpful. **The schedule is prioritized on a "greatest impact" basis.** The streets are plowed in the following order:

- ARTERIAL STREETS
- SCHOOL BUS ROUTES
- MAJOR COLLECTORS
- MINOR COLLECTORS
- RESIDENTIAL STREETS
- REMAINING STREETS

Sometimes, because of heavy snowfall, we have to stay on the arterial streets longer than we would like because they are the top priority. This allows some mobility within the community

and keeps emergency service access as open as possible. Once these routes are accessible, side streets and cul-de-sacs are plowed. **Private roads and roads not located within the maintenance system are the responsibility of the homeowners.** They are encouraged to call private snow removal companies.

The Arizona Department of Transportation (ADOT) is responsible for snow removal along the entire length of Highway 260, including the incorporated limits. The Town of Pinetop-Lakeside is responsible for all plowing roads within the Town limits. If you have any questions concerning snow removal within the Town limits, please call: 368-8885. Navajo County is responsible for plowing all roads outside the incorporated Town limits, except for the roads that are under the maintenance jurisdiction of the State.

To speed up snow removal and to prevent damage to Town or private vehicles, all motor vehicles should be kept clear of the streets. Any motor vehicle parked in a way that presents an obstacle to efficient snow removal operations may be towed away and stored at the owner's expense. So, please keep your vehicle off the roadway during and after snowstorms.

**Please: Help the Town in their snow removal efforts. It will be appreciated!**

**PROCEDURE:** Pinetop-Lakeside monitors the weather very closely, both through the Internet and by personal contact with the Weather Service.

If inclement weather has been forecast, the Pinetop-Lakeside Police Department monitors, observes, and reports on the actual conditions taking place.

If snow is actually starting to fall and accumulates to two inches (2") or more, as observed by the Police Patrol, our full "snow shift" will be deployed. These crews will remain on two, 12-hour shifts for 24-hour coverage until the storm is over and all clean up is accomplished.

**If you live outside the Town limits and reside on a County-maintained road, please contact the Navajo County Road Yard at: (928) 532-6080**

**In case of an emergency, call 911**

In case of non-emergency situations, please contact the following:

|                                |              |
|--------------------------------|--------------|
| Pinetop-Lakeside Roads         | 928-368-8885 |
| Pinetop-Lakeside Police Dept.  | 928-368-8803 |
| Navajo County Sheriff's Dept.  | 928-532-6060 |
| Pinetop Fire Department        | 928-367-2199 |
| Lakeside Fire Department       | 928-368-6112 |
| Department of Public Safety    | 928-537-5545 |
| Arizona Dept. of Trans.        | 928-369-3288 |
| Summit Regional Medical Center | 928-537-4375 |

**Please: Restrict travel during a snow event to that which is absolutely necessary.**